

Coronavirus (COVID-19)

As your insurance agent, it is always our job to offer our clients the best protection possible. We are currently taking steps to do just that during the current COVID-19 outbreak, including:

With the community spread of the Coronavirus being a concern, we are temporarily not having clients come into the office. This is in the best interest of our clients and employees' health.

We can still provide you the service you have come to expect from Gove & Feldman Insurance Agency, Inc. via:

- 1) Our website, where you can find links to file a claim or make a payment directly with your insurance carrier.
- 2) Our customer service representatives, who are standing by to answer your questions, or make changes or additions to your policy over the phone or through email.
- 3) If you need to make a payment and are not able to do that online or over the phone, we have a mailbox next to the front door where you can leave it.

Although we love to see our clients in person, at this time we feel it necessary to take these drastic measures. We apologize for any inconvenience this may cause. As you can see, we can accommodate most common transactions through our website, over email, fax, or via a quick phone call.

We will continue to monitor the CDC and keep you up to date.

<https://www.cdc.gov/coronavirus/2019-ncov/index.html> We greatly appreciate your understanding during this unprecedented time we are all in, and look forward to seeing you soon.

Sincerely,

Gove & Feldman Insurance Agency, Inc.